PROVIDER BULLETIN #13



Date: 8/6/2013

Healthy Way LA – Redeterminations Suspended for October, November, December

TO: DHS Facilities

On Tuesday, July 30, 2013 the California State Department of Health Care Services (DHCS) received federal approval from the Centers for Medicare and Medicaid Services (CMS) to suspend Low Income Health Program (LIHP) redeterminations for one year, starting October 1, 2013 and continuing through the end of the program on December 31, 2013. This decision was made in order to reduce confusion for patients who would otherwise be redetermining for a program that is ending and to allow Counties to focus on transitioning the population to Medi-Cal Managed Care.

What this means for Healthy Way LA Members

This means that, effective immediately, any HWLA member who has a redetermination due in October 2013, November 2013, or December 2013 **should not** complete a redetermination form. They will automatically stay enrolled in the program. HWLA members who are scheduled to redetermine in the months of October, November, or December:

- 1) **Will not** be mailed a redetermination notice and form by LEADER,
- 2) Will not be terminated by LEADER at the end of the month of redetermination,
- 3) Will continue to show as approved or "pass" in YBN/LEADER and
- 4) **Will be** auto-advanced in YBN/LEADER another 12 months so that their redetermination will be due October 2014, November 2014, or December 2014 respectively. DPSS is targeting to advance the redetermination year in LEADER by the end of August.

What this means for your facility

This means effective immediately, staff should no longer screen or try to assist patients with their redeterminations who are due in the months of October, November, and December. Please notify all your registration staff, financial services staff, member services staff, etc. Please notify patients that they will remain enrolled in Healthy Way LA for the rest of the year and will automatically transition to Medi-Cal on January 1, 2014. They should look for information on their transition to Medi-Cal Managed Care, starting in September.

Who is not impacted

Anyone who has a redetermination due *prior* to October 1, 2013 still needs to complete their redetermination. For example, if you have a patient who walks into your facility on October 10, 2013 who was terminated on September 30, 2013 for failure to redetermine, this patient needs to complete their redetermination and send it to the HWLA Mail-In Unit for processing at:

1100 Corporate Center Drive, Suite 100, Monterey Park, CA 91754 If your facility receives redeterminations that were due in *any* month prior to October 1, 2013, please continue to send these to the HWLA Mail-In Unit.

Please note: you can find a copy of this provider bulletin and all HWLA Provider Bulletins on the website at: dhs.lacounty.gov/HWLA under the section "For Providers and Staff". Click on "HWLA Updates" and "Provider Bulletins"

¹ Note for the Healthy Way LA population, all redeterminations in 2014 will be for the new Medi-Cal program.